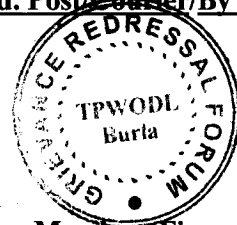


**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and S.Tripathy, Member (Finance)**



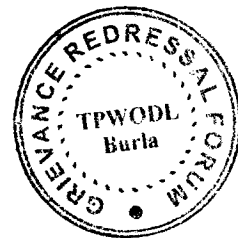
Ref: GRF/Burla/Div/SEED/ (Final Order)/ 67 (4)

Date: 28/02/2025

**Present:**

**Sri A.K. Satapathy, President  
Sri B.Mahapatra (Co-opted Member)**

1	Case No.	BRL/55/2025			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Mandhata Churia At-Ghenupali Po-Badsahir, Dist-Sambalpur-768112		4164-3204-0585	9937121224
3	Respondent/s	S.D.O (Elect),Rairakhol			Division S.E.E.D, TPWODL, Sambalpur
4	Date of Application	24.01.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004			
		3. OERC Conduct of Business) Regulations, 2004			
		4. Odisha Grid Code (OGC) Regulation, 2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004			
		6. Others			
8	Date(s) of Hearing	24.01.2025			
9	Date of Order	28/02/2025			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			



**Appeared**

**For the Complainant-** Mandhata Churia

**For the Respondent -** SDO(Electrical), Rairakhol, TPWODL.

**GRF Case No- BRL/55/2025**

Mandhata Churia

At-Ghenupali

Po-Badsahir

Dist-Sambalpur

Consumer No-4164-3204-0585

**VRS**

SDO(Electrical), Rairakhol, TPWODL.

**COMPLAINANT**

**OPPOSITE PARTY**

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handling procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

*Hence the instance case petition is hereby dropped.*

*Accordingly, the case is disposed of.*

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.

**(B. Mahapatra)**

(Co-Opted Member)  
*Co-opted Member*

*Grievance Redressal Forum*  
TPWODL, Burla - 768017

**(A.K. Satpathy)**

President  
*President*

*Grievance Redressal Forum*  
TPWODL, Burla - 768017

**Copy to: -**

1. Mandhata Churia, At-Ghenupali, Po-Badsahir, Dist-Sambalpur
2. Sub-Divisional Officer (Elect.) Rairakhol, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), SEED, TPWODL, Sambalpur
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/55/2025)

**GRIEVANCE REDRESSAL FORUM,**  
Qtr. No-SD 6/2, Sourav Vihar, Near NSC College, BURLA-768017.

E-mail: grf.burla@tpwesternodisha.com

GRIEVANCE REDRESSAL FORUM  
Burla

Complaint No. 6/25

No.....

Dt.....

TPWCLL, Burla

(1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Name - Mandhata Chunia

PO - Bad Salun

At - Ghenu Pali, 768012

Phone - 9987 121227

Consumer - 4164 3204 0585

(2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

Hatibani Seetou

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

ମୁଁ ଚାହୁଁ ଯାଉଛି କିଏ ମୋ ପ୍ରତି କିଛି କରା  
କିଏ ଲାଗୁ ନାହିଁ ୩୫୦୦୦ ଏହି ମାତ୍ରରେ, ଯଦି ମୁଁ  
ଚାହୁଁ ଯାଉଛି କିଏ କରା ନାହିଁ )

(4) Relief sought for.

(5) Any interim relief sought for, pending final decision.

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum or any other Court. If so please give details.

(7) Date of filing complain in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) Complain no. allotted by the office of ESO/SDO/EE, if any.

Place: - Sambalpur

Date: - Hatibani 24.1.25

Mandhata Chunia  
Signature of the Applicant